

# **SMOKEY JOHN'S**

## **Bar•B•Que & Home Cooking**

### **A Message from Smokey John's Bar-B-Que & Home Cooking Regarding COVID-19**

The Coronavirus (COVID-19) continues to be top of mind as each of us are navigating an abundance of information and daily developments. We are diligently working to ensure the health and safety of our customers, team members, and community.

You can take comfort in knowing exactly what we are doing to provide safety and protection:

- In addition to our regular cleaning, which is part of our normal business practices, we have instructed our team members to increase the frequency and extent of those cleanings. This includes the additional cleaning of high touch surfaces and objects, such as tables, chairs, condiments, salt/pepper shakers, paper towel holders, menus, etc. We are also doing a complete wipe-down of everything after each customer leaves a table, and team members are sanitizing doors/door handles (both inside and outside the restaurant), counters, and other commonly touched areas on an hourly basis.
- In addition to our regular practice of using and changing gloves, we have instructed our team members to exercise an abundance of caution and increase the frequency with which they change gloves. Our cashiers have also started wearing gloves and will only handle money and/or fully wrapped bags/packages.
- We have touchless hand sanitizer dispensers installed for customers to use as they enter and exit the restaurant.
- We have removed our condiments station, which was previously self-serve. Condiments are now stored behind the serving line and may be requested as needed.
- For third-party orders that are being picked up by independent delivery drivers who do not work for Smokey John's, we are using sealed, tamper-proof packaging. For catering orders, we will offer the option for meals to be individually packaged, for a small upcharge, in lieu of our buffet-style option.
- We have instructed our team members to stay home if they're not feeling well and self-monitor their symptoms.

Our thoughts and prayers are with those who have been personally impacted by this pandemic. We will continue to monitor the situation closely, follow the guidance of the Centers for Disease Control and Prevention (CDC), the World Health Organization (WHO), as well as local and U.S. government officials, to quickly adapt and take the appropriate steps.

Thank you for your continued support during this time of extra care and concern. If you wish to learn more about the safety precautions outlined above, or anything related to the restaurant, please don't hesitate to contact us.

#### **Brent Reaves and Juan Reaves**

Owners, Smokey John's Bar-B-Que & Home Cooking